

Universal Messaging



FACTSHEET

INTRODUCTION

Universal Messaging is a critical piece of webMethods Message Oriented Middleware technology. It has existed for over 10 years and is used for critical messages to traverse their way, reliably throughout an enterprise.

When interruptions or outages occur, they represent catastrophic issues in many instances and many enterprises rely on more than the vendor provided tooling to observe and manage the health and deployment of the infrastructure. Additionally, many of these enterprises have more messaging technologies than just Universal Messaging & find that they have a suite of technologies like TibCO EMS, MQ and more.

meshIQ KAFKA CONSOLE KEY CAPABILITIES



Single pane of glass for E2E, policy-based, real-time monitoring



Trend & pattern detection coupled with AI/ML Intelligence



Analytic completed on time-series data tags that spot issues that are occurring slowly or in slow increments



Trigger automations via IT platforms and can call external programs, utilities or API's



Automated actions to repair issues or automate regularly occurring administrative tasks



Pre-built out of the box monitoring policies for the most common situations

CHALLENGES

Monitoring is limited or triggers false alerts

Vendor provided tool **only works for vendor specific messaging** or middleware technologies

Vendor provided monitoring tool is just one of several tools creating a **cumbersome environment** and delays identification & resolution of exceptions

OVERCOMING KEY CHALLENGES

To address these challenges, users need to be able to perform complicated tasks in a simplified, repeatable manner. This is accomplished by having several key capabilities:

1

A single tool for monitoring and managing Universal Messaging and other messaging technologies

2

Reliable, actionable alerts that originate from Universal Messaging health and not just basic statistics

3

Automated actions to relieve the manual burden placed on DevOps and Shared Services teams

meshIQ for Universal Messaging Outcomes

Simplified Observability as part of larger messaging & middleware observability program



Detect anomalies & troubleshoot faster across your entire hybrid message, event streaming and microservices architecture



Monitoring & observability to identify issues without false positives



meshIQ SUPPORTED PLATFORMS



Observability & Management
platform for:
Messaging,
Event processing and
Streaming across
Hybrid Cloud.

IBM®

MQ® (Message Queue) and MQ Appliance®
ACE® (App Connect Enterprise)
DataPower and DataPower Appliance
IBM Integration Broker® (IIB)
IBM Integration Bus®
Sterling®
Managed File Transfer®
Universal Messaging®

Other MQ

ActiveMQ®
RabbitMQ®
Red Hat AMQ®

Kafka®

Apache®
Amazon MSK®
(Managed
Streaming Kafka)
Confluent®

Oracle

BEA Web Logic®

Solace®

PubSub+
Platform®

TIBCO®

EMS® (Enterprise
Message Service)

Microsoft®

Azure SB®
Microsoft MQ®



100+ CUSTOMERS

Developers | Engineering
IT & Shared Services
Application Support



6 CONTINENTS

North America | Europe South
America | Africa
Australia | Asia



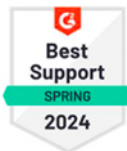
6 INDUSTRIES

Banking and Finance | Retail
Transportation | Insurance
Manufacturing Sector



100+ EMPLOYEES

Plainview NY & Remote
EU | Lithuania | India



Leader in Integration MESH Monitoring and Management

- Visibility across the widest spectrum from Kafka to MQ
- Cross-platform deployments, configuration management and control



Transform Complex Middleware Operations Through Fully Automated Middleware DevOps

OBSERVE

Deeper Observability
for MQ & Middleware

TRACK

Unified interface for
middleware

Developer self-service
UI with granular
permissions

MANAGE

End to end transaction
flow tracking across
multiple middleware

UNIFY

Single, consistent API
layer across middleware

